



Contact

Children's Wisconsin

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Chorus Community Health Plans partners with Network Health to streamline operations and improve service

New, local partner has won multiple awards for customer service

MILWAUKEE — Chorus Community Health Plans (CCHP), an affiliate of Children's Wisconsin, recently announced a new partnership with [Network Health](#) starting next year. Network Health will become CCHP's sole Third-Party Administrator (TPA) and will provide customer service and claims administration services for all CCHP lines of business.

This partnership will improve several key aspects of CCHP business including but not limited to establishing a provider and member portal across all lines of business and enhancements to the provider data exchange process, claims administration, premium billing and effectuating member enrollment. CCHP's consolidation to one Third-Party Administrator will make accessing and managing health coverage easier for both members and providers.

"We are thrilled to be working with Network Health to provide us with administrative support for our Medicaid and Marketplace programs," said Mark Rakowski, president of CCHP. "While Network Health is a local, provider-owned health plan like CCHP, we were struck by the consistency of our organizations' mission and vision, and by our shared commitment to improving the health and well-being of the members and communities we serve. At CCHP, we believe that health insurance has the power to change lives and know that this relationship with Network Health will make us an even stronger organization."

Network Health is locally owned by Froedtert ThedaCare Health, Inc. and is known throughout Wisconsin for highly rated customer and provider experience. For 2025, Network Health received a 5 Star Rating for its 2025 Medicare Advantage PPO plans by the Centers for Medicare & Medicaid Services (CMS) for the fourth consecutive year. Additionally, the National Committee for Quality Assurance (NCQA) has distinguished Network Health as the sole Medicare Advantage plan in its service area to achieve a 5 Star rating, along with a notable 4.5 rating for its commercial line of business, demonstrating a commitment to excellence.

"Our Network Health team is thrilled to be selected by CCHP to be their Third-Party Administrator. This collaboration aligns with our focus on building healthy and strong Wisconsin communities," said Coreen Dicus-Johnson, CEO of Network Health. "We look forward to working with CCHP to create an exceptional experience for their members."

Network Health will begin serving CCHP members during the ACA open enrollment period in November providing plan information, administering member enrollment and customer service to Individual and Family Plan members. They will begin to process claims and support Medicaid members at the beginning of 2026.

For more information about Chorus Community Health Plans, visit www.ChorusHealthPlans.org.

About Chorus Community Health Plans (CCHP)

CCHP is a health insurance organization dedicated to providing its members access to the highest quality health care and supportive services in collaboration with providers and community partners. CCHP has more than 120,000 members participating the BadgerCarePlus program, nearly 3,000 youth in foster care through the Care4Kids program and more than 11,500 Individual and Family Plan members both On and Off Exchange. Services provided through CCHP are customized to meet the unique needs of individual adult, children and family members and help empower them to take charge of their health and wellness.

About Network Health: Since its inception in 1982, with headquarters in Menasha and offices in Brookfield, Wisconsin, Network Health has a vision to create healthy and strong Wisconsin communities. Providing health plans and services to individuals, families, employers, and Medicare and Medicaid beneficiaries across the state, Network Health has a reputation for delivering top-notch health plan coverage and exceptional local customer service. Celebrating its fourth consecutive year with a perfect 5 Star overall Star Rating for its 2025 Medicare Advantage PPO plans by the Centers for Medicare & Medicaid Services (CMS). Each year, Medicare evaluates plans based on a 5-Star Rating system. Additionally, the National Committee for Quality Assurance (NCQA) has distinguished Network Health as the sole Medicare Advantage plan in its service area to achieve a 5 Star rating, along with a notable 4.5 rating for its commercial line of business, demonstrating a commitment to excellence. Explore more at networkhealth.com.

About Children's Wisconsin

Children's Wisconsin is the region's only independent health care system dedicated solely to the health and well-being of children. The hospital, with locations in Milwaukee and Neenah, Wisconsin, is recognized as one of the leading pediatric health care centers in the United States. It is ranked among the top pediatric hospitals in the country by *U.S. News & World Report's* 2023-24 Best Children's Hospitals report. Children's provides primary care, specialty care, urgent care, emergency care, mental and behavioral health care, community health services, foster and adoption services, child and family counseling, child advocacy services and family resource centers. In 2022, Children's invested more than \$171 million in the community to improve the health status of children through medical care, advocacy, education and pediatric medical research. Children's achieves its mission in part through donations from individuals, corporations and foundations and is proud to be a member of Children's Miracle Network Hospitals.

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