



Chorus Community Health Plans (CCHP) Member Newsletter 4th Quarter 2024

It's time to renew your coverage!

Open Enrollment begins on November 1, 2024 and runs until January 15, 2025. During this time you will have the opportunity to review your coverage options and choose a plan that fits your needs.

If you purchased your health plan through the Marketplace and are receiving a subsidy, it is a great time to update your [healthcare.gov](https://www.healthcare.gov) account to ensure the Marketplace has your most up to date income and household information. This will help to avoid any possible negative tax consequences when you file your 2024 taxes. There is no need for an update if there have been no changes. Be on the lookout for important documents regarding your Chorus Community Health Plans coverage. The renewal packet that you will received in the mail will include details on what is staying the same and what is changing for 2025.

Renewing your plan is simple

Once you have decided to renew your Chorus coverage, you have a few options:

- Want to accept the renewal plan? Simply do nothing and you will automatically renew into the plan described in your renewal packet.
- Need to make changes? Reach out to our team, your insurance broker, or the Marketplace (for those enrolled through the Exchange) to choose a plan fit for you.

If you are enrolled through the Exchange and receiving an Advanced Premium Tax Credit (subsidy) it is important to report any changes to your household income and information. We encourage members to do this as changes happen to avoid negative tax consequences.



Remember to effectuate your coverage!

Make a payment for your January coverage before January 1, 2025 to remain active! If you are currently set up on automatic payment deductions, these will continue at your renewal rate.

After you renew your plan

You will receive various documents to help get you started for the new year. Check your mail for the following things:

- Confirmation of enrollment letter
- 2025 ID cards
- January invoice
- Welcome packet

Wellness Incentives

Remember to schedule your annual preventive exam by the end of the year, if you have not already done so. A preventive exam can help you and your provider diagnose and begin treatment on conditions before they become worse. This exam is of no cost to you if it is completed by an in-network provider and billed as preventive. Please see our [Preventive Service Guide](#) for more information on recommended preventive services by age and gender. **CCHP offers a \$50 incentive to the primary insured and any covered spouse for completing their preventive exam yearly.**

foodsmart

is a great tool available to help you save money on groceries, plan budget friendly and healthy meals, and even find discounts on healthy foods. You can visit with a registered dietician for free as well. See our [webpage](#) for more information on how to sign up and get started. Earn up to \$50 when you sign up today! You can also earn \$25 for taking the NutriQuiz and \$25 for completing your first telenutrition visit with a Foodsmart nutrition coach.

Please call Foodsmart at 888-837-5325 with questions on how to sign up.



New providers

We work continuously to expand our provider network and are pleased to welcome the additional independent practitioners who have come into our network since July 1, 2024:

- ABC Home Medical Supply
- Accu Reference Medical Lab
- Alteas Health Pulmonary of Wisconsin
- Attention and Learning Center, LLC
- Blue Willow Counseling and Consulting
- Boudry Therapy and Rehab
- Building Resilience Counseling, LLC
- Caravel Counseling & Diagnostics, S.C.
- Cartwheel Health Services, LLC
- Centered Therapy MKE, LLC
- Connected Mind and Body
- Cream City Counseling, LLC
- Empower Recovery
- Every Little Fiber
- Fox Valley Perinatology
- Gateways Counseling Services
- Good Light Art Therapy*
- Greater Milwaukee Therapy
- Ho-Chunk National Department of Health
- Integrity Health Network
- Island City Counseling, LLC
- Kenosha Surgicenter
- LifeStance Health
- Lighthouse Counseling Center
- Living Well Holistically, LLC
- Lor Diagnostics
- M&B Therapy
- Martin Counseling, LLC
- Milwaukee Mental Health and Counseling, LLC
- Mindful Connections Counseling
- Moodology Psych Hub, LLC
- My Time Counseling, Inc.
- Nurtured Roots Counseling
- OSMS Anesthesia, LLC



- P&C Labs, LLC
- Porchlight Mental Wellness
- Profound Peace Psychotherapy Collective
- Recheck Psychotherapy Services, LLC
- Renewal & Healing Behavioral Health
- Retrac Enterprises, Inc.
- The Richland Hospital and Clinics
- Serviam Diagnostics Lab, LLC
- Solace Space, LLC
- Spine Center of West Bend
- Spine Center of Sheboygan
- Stream and Mountain, LLC
- Tamarack Health
- The Center for Anxiety, OCD, and Trauma
- The Color of Therapy, LLC
- Three River Diagnostics
- Ursa Care, LLC
- USA Vein Clinics of Wisconsin
- Vituity Wisconsin Anesthesia
- Vituity Wisconsin EM, S.C.
- Wisconsin Eye Consultant
- Wisconsin Foot and Ankle Clinic
- Wisconsin Optometric Eye Doctor

*Not all services available at these providers will be covered. For example, art therapy itself is not a covered service. Please speak with these providers and then consult your Evidence of Coverage or call our Customer Service team at 1-844-201-4672 to verify if certain services are covered.

Provider Directory

Our [Find a Doc tool](#) can be used to find a complete list of providers within our network. Use this tool to locate the individual providers and facilities that best suit your needs. You can also contact our Customer Service team at 1-844-201-4672 for help finding a provider.

If you have a provider who you would like to be included in our network, call us at 1-877-900-2247.

CHORUS

COMMUNITY HEALTH PLANS

You're invited:

Chorus Member Advisory Council

Who: We are a group of Chorus members and staff who listens, learns and shares experiences to improve our programs, services and benefits.

Why: Help us continue our commitment to improve the health and well-being of our members and communities.

When: Every other month for an hour Zoom.



Learn more and sign up:
ChorusHealthPlans.org/mac

SHARE YOUR
VOICE
— to make a —
DIFFERENCE

As a thank you for your
participation members
receive
**\$50 for each
meeting
attended.**

CHORUS
COMMUNITY HEALTH PLANS